Docket No. YOR920030318US1

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re patent application of

George, et al.

Serial No.: Not Yet Assigned

Group Art Unit: Not Yet Assigned

Filing Date: Concurrently Herewith

Examiner: Unknown

For: METHOD AND STRUCTURE TO ANALYZE WEB CLIENT DIALOGS

Honorable Commissioner of Patents P.O. Box 1450 Alexandria, VA 22313-1450

INFORMATION DISCLOSURE STATEMENT

Sir:

Under the provisions of 37 CFR §1.97 through §1.99 and pursuant to applicant's duty of disclosure under 37 CFR §1.56, applicant respectfully brings the following documents listed on the attached form PTO-1449, to the attention of the Examiner in charge of the above-identified application. A copy of the listed documents are provided herewith for the convenience of the Examiner.

This citation does not constitute an admission that the references are relevant or material to the claims. They are only cited as constituting related art of which the applicant is aware.

It is respectfully requested that the listed references be considered by the Examiner and formally made of record in this application.

Please charge any deficiencies in fees and credit any overpayment of fees to Assignee's Deposit Account No. 50-0510.

Respectfully submitted,

Date: /2/8/03

Fréderick E. Cooperrider Registration No. 36,769 McGinn & Gibb, PLLC

Intellectual Property Law 8321 Old Courthouse Road, Suite 200 Vienna, VA 22182-3817 (703) 761-4100

Customer No. 21254

INFORMATION DISCLOSURE CITATION (Use several sheets if necessary)

Docket Number (Optional) YOR920030318US1

Not yet assigned

George, et al. Concurrently Herewith

Group Art Unit Unknown

U.S. PATENT DOCUMENTS

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REF	DOCUMENT NUMBER DATE		NAME		CLASS	SUBCLASS	FILING DATE IF APPROPRIATE		
	5,896,506	04/20/99	Ali, et a						
	6,081,829	06/27/00	Sidana						
	6,330,561 B1	12/11/01	Cohen,	t al.					
	6,502,125 B1	12/31/02	Kenner,	et al.					
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REF	DOCUMENT NUMBER	DATE	COUNTRY		CLASS	SUBCLASS	YES	NO	
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	REF	5,896,506 6,081,829 6,330,561 B1 6,502,125 B1	5,896,506 04/20/99 6,081,829 06/27/00 6,330,561 B1 12/11/01 6,502,125 B1 12/31/02 REF DOCUMENT NUMBER DATE	REF DOCUMENT NUMBER DATE 5,896,506 04/20/99 Ali, et al 6,081,829 06/27/00 Sidana 6,330,561 B1 12/11/01 Cohen, o 6,502,125 B1 12/31/02 Kenner, FOREIGN REF DOCUMENT NUMBER DATE OTHER E	5,896,506 04/20/99 Ali, et al. 6,081,829 06/27/00 Sidana 6,330,561 B1 12/11/01 Cohen, et al. 6,502,125 B1 12/31/02 Kenner, et al. FOREIGN PATENT DOCUMENT BEF DOCUMENT NUMBER DATE COUNTRY OTHER DOCUMENTS (Included)	REF DOCUMENT NUMBER DATE NAME CLASS	REF DOCUMENT NUMBER DATE NAME CLASS SUBCLASS	REF	

EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP Section 609; Draw line through citation if not in conformance and not onsidered. Include copy of this form with next communication to applicant.